

Harborough Lifeline

Peace of mind in your own home



We offer an emergency alarm service for anyone who feels vulnerable or alone, whatever their age and needs.

At the touch of a button you will be connected with one of our friendly team who will be able to help you regardless of when or why you have called.

Our basic package includes

- 24 hour monitoring, 365 days per year
- Lease & maintenance of all lifeline equipment.
- Monthly test call
- Weekly welfare call (optional)
- Birthday call (optional)

Customer Testimonials

“A wonderful service. I wouldn’t be without it for the world.” Mrs Ledlie, Broughton Astley resident

“Harborough Lifeline staff are always efficient and friendly.” Mrs Percival - Oakham resident

We can also provide key safes!



A safe and secure way of ensuring that the emergency services can gain access to you in your home if your key holders aren’t available.

Free installation when you sign up to lifeline!

How Does Harborough Lifeline Work?

A lifeline unit will be installed in your home. Additionally, you will be given a pendant button which can be worn on a wrist strap or neck cord, allowing you to keep it with you as you move around your home.

When either button is pressed your lifeline unit will call our control centre and you will be immediately connected with one of our team. The lifeline unit is fitted with a sensitive microphone which allows us to have a conversation with you, even if you are in another part of your home.

If the alarm is triggered our call staff will have instant access to the contact details for friends and family and any other information that you have provided. This means we can make sure you get the right help quickly.

Our lifelines are quick to install and easy to operate! Once setup they are also very inconspicuous.

Want to know more? Our team will be happy to help you

☎ 01858 464499 or 01858 821076

🌐 www.harborough.gov.uk/lifeline

✉ lifeline@harborough.gov.uk